

Post Sepsis Care Survey

Information Sheet

Invitation to participate

Thank you for your interest in the Post Sepsis Care Survey.

Clinical Excellence Queensland invite **adult** sepsis survivors (aged 18 and above) who have experienced sepsis in a Queensland public hospital to participate in this survey. This survey is also open to their adult family members and/or caregivers. Your feedback is important to us as we aim to improve the care and services for patients with sepsis.

The survey will take about 15 minutes to complete.

For more information, please read the following.

Why are we doing the survey?

To better understand the gaps in post sepsis care services, resources, and support provided to patients and their families during their time in hospital and after discharge.

Do I have to take part?

No. Taking part in this survey is voluntary.

What is the survey about?

The survey asks about your (or your family members') experience of sepsis care in a Queensland Health hospital.

What are the benefits of taking part?

Your responses will help identify consumer needs and post sepsis care resources for sepsis patients and their families. The data collected will be used for reviewing and improving Queensland Health services.

How do I take part?

You can access the survey via ANZ Sepsis Support Group (National / SA) Facebook group, other social media links or here (add link). You may choose to skip any questions that you do not feel comfortable answering. However, we encourage you to answer as many questions as possible.

Confidentiality & Privacy

Your privacy is our priority. Participating in the Post Sepsis Care Consumer Survey is voluntary. The information you provide will be kept confidential and securely stored on Microsoft Forms servers, which may be located outside of Australia. All data is encrypted when stored and transferred. Access is limited to authorised officers within the Patient Safety and Quality branch of Clinical Excellence Queensland. Aggregated results will be reported. You will not be identified in any survey results.

If you choose, you can provide your name and contact details for further feedback. They won't be shared with anyone outside the Department of Health without your consent.

We manage your personal information in accordance with the Information Privacy Act 2009. For more information on our privacy practices or to learn how to access your own data, please refer to our Privacy Policy at <https://www.health.qld.gov.au/global/privacy>.

Why is this survey limited to adult sepsis survivors in Queensland public hospitals?

We recognise that younger age or receiving treatment somewhere other than a Queensland Health hospital, does not reduce the challenges and experiences you may have faced. However, due to questionnaire licensing and legal restrictions, we are unable to seek responses from children or individuals treated outside of Queensland public hospitals.

If you would like to speak with someone about your experiences, please consider reaching out to the

support options provided below. We value your well-being and want to ensure you have access to the appropriate resources and assistance.

Are there any disadvantages to taking part?

If you find any of the questions triggering or distressing, support is available by:

- Speaking to your local doctor, who can provide guidance and support tailored to your specific situation.
- Contacting 13 HEALTH (13 43 25 84) for further advice and information.
- Reaching out to Lifeline at 13 11 14 or through their website (<https://www.lifeline.org.au>) for immediate crisis support.
- Contacting Beyond Blue at 1300 224 636 or visiting their website (<https://www.beyondblue.org.au>) for additional mental health support.

What will happen to the results of the survey?

The results of this survey will be summarised in a report for Queensland Health and for publications that will be read by health professionals, health service managers and other researchers. All comments included in summary reports for Queensland Health and other professional publications will remain anonymous. Feedback on the aggregated and de-identified results of this survey will also be provided to the Australia and New Zealand (ANZ) Sepsis Facebook Support Group and can be obtained by emailing the Queensland Health adult sepsis team (email below).

If you have any questions or concerns about the Post Sepsis Care Project survey, please contact the adult sepsis team at sepsis@health.qld.gov.au. Your feedback is valuable and will help us to improve the care and resources available for adult sepsis survivors to support their recovery.