

Queensland Clinical Senate

Clinician leadership. Consumer collaboration. Better care.

Reimagining healthcare: for the next phase and beyond (radical thinking required!)

10am – 1pm, Wednesday 20 April 2022

Please join by clicking on the **Zoom** link in the appointment (from 9.30am for 10.00am start):

From
9:30am

Join (see link in appointment)

10:00am

Meeting facilitator: welcome, acknowledgement, context and housekeeping

Dr Tanya Kelly, Chair, Queensland Clinical Senate

- Introduction
- Framework for meeting series
 - o Session 1 – The Why: The burning platform for change and understanding what matters to us (2 hours - virtual).
 - o **Session 2 – The What: Consumer Scenario Design Workshop – Rewriting the scenario for plus 5 years. (3 hours - virtual).**
 - o Session 3 – The How: How do we get there, what barriers need to be removed? (2 days – face to face: 2nd/3rd June 2022).
- Video update from session 1 along with key learnings

10:10am

System innovation and Bridge labs (3 minutes)

Dr Satyan Chari, Program Director, CEQ Bridge Labs, Clinical Excellence Queensland

10:13am

HEAL and design lens (3 minutes)

Professor Evonne Miller, Director, QUT Design Lab

10:18am

Green shoots – working models that are reimagining healthcare (4 minutes each)

1018 – Telechemotherapy – Dr Sabe Sabesan, Staff Specialist, Oncology Services, Townsville University Hospital

1022 - VOICED – Virtual Outpatient Integration for Chronic Disease (VOICeD) – Dr Gaurav Puri, Staff Specialist Endocrinology, Logan Hospital

- 1026 – Community Based Multidisciplinary MND Clinic – A/Prof Craig Hukins, A/Prof Respiratory Medicine, Princess Alexandra Hospital
- 1030 – Residential Aged Care Facility Acute Support Service (RASS) – Dr Ellen Burkett, Emergency Medicine Consultant, Princess Alexandra Hospital
- 1034 – Metro North Virtual ED – Dr Kim Hansen, Director Virtual ED
- 1038 – eConsults – Healthcare Improvement Unit

10:42am **BREAK** (8 mins)

10:50am **Scenario presentations** (10 mins total)

1. **The referral pathway from GP to specialist** (3 minutes, presented by Maureen Woodward, consumer representative)
2. **The experience of being unwell, at home, at night** (3 minutes, presented by Zehnab Vayani, consumer representative – pre-recorded)
3. **The transition from inpatient to at-home care** (3 minutes, presented by Jordan Frith, consumer representative)

11:00am **Groupwork** (break into 12 Zoom groups) – *Facilitator to act as scribe. Each team to choose pitch presenter.*

1. Idea generation (30 minutes) – design a model that improves outcomes and experience
2. Develop a 3-minute pitch (10 minutes)

Rating scale:

- Radical (disruptive potential)
- Timely (provides care when and where it is needed)
- Quality (maintains or improves quality of care)
- Interdisciplinary (helps teams work together)
- Sustainable (addresses resource constraints)

Deliverable:

- A one page (PowerPoint slide) summary of idea with title, description of how it works, how it helps the consumer and how it addresses the rating scale.

11:40am **BREAK** (10 mins)

11:50am **Shark Tank with whole group** (max 5 minutes per group with changeover)

3-minute pitch presentations with live whole of group rating (based on 5-point rating scale above) with Mentimeter

Options to add further team comments in the Zoom chat

12:50pm **Wrap-up, reflection and connection to session 3** (10 mins)

Dr Tanya Kelly, Chair, Queensland Clinical Senate

- *Opportunity to complete meeting evaluation via MS Forms*

13.00pm **Meeting Close**